

## How to Join Your Scheduled Training

There are a couple of easy ways to join, depending on what kind of device you are using. See Tip below for mobile devices.

Click on the Join Me link on the Training webpage and type the multi-digit code or "personal link" in the **join** box that Matrix Security supplied. We'll add the dashes.

The big green button gets you in. That's it. Nothing to download. No account required.



On your screen, you'll see the Join Me tool bar. Your version may be green instead of orange shown below.

### Joining the Conference Call:

Note: Not used with one-on-one customer training. Only used with multiple participants.



1. Click the phone icon button.
2. Click Join by phone.
3. Dial the number and then the conference ID when prompted.

Note: This is not a toll-free call. You will be charged by your own phone service carrier.

### Requirements:

Anyone running Flash Player 10 and one of the following browsers can join a training session: Internet Explorer 7 or above, or the latest Firefox, Chrome, Safari.

**Tip:** Folks on an **Android** device or **iPad/iPhone** can join the session. All you need is the **join.me** mobile viewer and your meeting code or personal link.

**Tip:** Participants can even type the digits directly into the browser address bar.

